

# Riber Hall

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*An Elizabethan Country House Hotel*

*"Where excellence is standard"*

Our Ref: AEB/AR

31 January 2005

For the attention of Bernadette  
Flourish Recruitment Limited  
3b & 5 Inglewhite Road  
Longridge  
Preston PR3 3JR

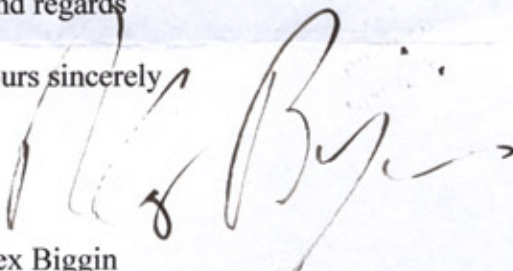
Dear Bernadette

Just a line to thank you for your support last year. It was a very turbulent year and your assistance helped greatly to relieve the pressure. Naturally, I hope we don't have to contact you in the near future, but who knows in this business!

Many thanks again, greatly appreciated.

Kind regards

Yours sincerely

  
Alex Biggin  
Managing Director

AA \*\*\*\*77%, Two Rosettes, RAC 3\*, Two Blue Ribbons  
ETC Silver Award Johansens  
AA Wine Award Finalist – UK Top Twenty Five 2002 and 2003